## Refund and Cancellation Policy:

Enrollment Fee and First Payment: These amounts are non-refundable, except in the following cases:

- The school is unable to offer a suitable schedule.
- The school is unable to offer the appropriate course level.
- The course cannot be provided as agreed. In such cases, a full refund will be processed within 10 business days.

**Note:** Rejected visa cases are not considered refundable. Early Contract Termination

## **Early Contract Termination:**

**4-Month Contracts:** The student must fulfill the entire contract without penalty.

## 8 and 12-Month Contracts:

- Cancellation between 3 and 4 months of classes: penalty equivalent to two monthly installments.
- Cancellation between 5 and 6 months of classes: penalty equivalent to one monthly installment.
- Cancellation before 6 months of classes will be subject to the above rules.
- Cancellation Procedure: Cancellation must be requested exclusively through the school's official channel, with at least 30 days' notice. Requests made through other means will not be considered.